

Dear Chuck,

What an incredible journey you led us through! When I called you toward the middle of May, we were just considering the possibility of buying our first house, but had no idea we could really make it happen by the end of June. Thank you so much for rolling with all of our changes from location to size to type to amenities to school district requirements, etc. We probably changed our minds on every aspect of the search at least 4 times, and you stuck with every parameter we gave, and you never made it seem like we were being ridiculous even though I know we were.

Within a few days of our first meeting, you had already found us a number of homes to tour. Not only did you find us the homes, but you also had information to share about the neighborhood and previously sold houses within a few blocks, and you were able to answer our never-ending list of questions. You gave us details that helped us make a decision to pass or bid on each of the different places we looked at, and gave us new ideas of things we needed or wanted with each different place you showed us. On that note, we would also like to thank you for making the most of our time by lining up multiple tours in a row on the same day so that it took less time away from work since our schedules are so unpredictable at times.

After about 4 weeks of your tireless efforts to find us a perfect first home, you found THE house for us! That is where the real work started. You educated us on the entire process from top to bottom and covered every detail before it even came up. When things did come up, you were able to reference our previous conversations so that we could handle the situation quickly using options you had already discussed with us. Your knowledge and attention to detail also provided some much-needed peace of mind so that we did not have to endure any surprises or disappointments.

Being first time home buyers, we were incredibly nervous about taking this plunge, but you could not have handled our concerns any better than you did. We knew we could count on you and trust what you told us. It was obvious that OUR best interest was at the forefront of all of your actions. There were times that I called you WAY after or before regular business hours, and you had every answer I needed to reassure me that everything was on track. You have no idea how much comfort that added to this seemingly scary process.

In addition to everything during the actual search and purchasing process, you have continued to check up on us after closing to make sure that we are getting settled, and make sure everything is going well.

Joey and I LOVE our first house, Jamielyn LOVES having her own game room and bedroom upstairs, and our dog, Roo, is learning how to play in his very own backyard! We know that we wouldn't have been able to get any of this without your positive attitude and support! We are sincerely thankful and forever grateful for what you've done for us.

We will definitely recommend you to anyone we know who is in need of a GREAT realtor!

All the best,  
Candace, Joey, Jamielyn (9), & Roo (dog)

Hello,

We would like to thank Chuck Collins for helping us find our home. He was very kind, reliable and always accommodating to our needs. He was able to answer all our questions. We definitely are pleased with his services and would recommend him to friends and family. It was a pleasure working with him and we plan to reach out to him when it's time to purchase our next home. Thanks again Chuck!

Levi and Ivelise Ellis  
McKinney, TX

To: Chuck Collins, Remax

Dear Chuck,

Joe and I wanted to thank you for your professionalism and caring nature through the entire process of finding us a home. We truly appreciate your patience and sincerity you have given us. Thank you for going above and beyond to make our move from California to Texas go as smoothly as possible. We cannot imagine what we would have done if it weren't for your assistance.

It has been an honor to work with you. Again thank you for all that you have done for us. We will definitely be calling you once we are ready to sell and purchase our next home.

We would recommend Chuck Collins to anyone who needs help with a house whether it be to buy, rent or sell. He is truly one of a kind and has a huge heart and looks out for the interest of his clients.

Thank you again,

Joe and Christine Park  
McKinney, TX

Jennie L Campbell  
McKinney, TX 75070

Chuck Collins  
RE/MAX Dallas Suburbs  
3915 McDermott Road, Ste 100  
Plano, TX 75025

Dear Chuck,

I cannot tell you how fortunate I feel that you answered my online request for help in finding a home in the Collin County area. The thought of having to pack up 25+ years of memories and “stuff” was daunting. And, having to move to a city I knew nothing about was absolutely frightening.

From the first phone call, you were so helpful and accommodating to our schedules. Your patience, professionalism, and knowledge of the real estate market and the surrounding areas made the entire process unbelievably easy. The fact that you spent so much time with us in finding and helping us purchase our first home here in North Texas has insured that you will always be the one I call when we’re ready to sell and/or buy our next home.

You truly went above and beyond all expectations, and I can’t thank you enough for all that you did to help us find the perfect home. I look forward to working with you again and will recommend you to all our friends and colleagues.

Sincerely,

Jennie Campbell

Attn: Chuck Collins  
RE/MAX Dallas Suburbs  
3915 McDermott Road  
Plano, TX 75025

Hi Chuck,

We feel so lucky that we made the choice of using you as our realtor when we decided to sell our home in Frisco. We loved our home and were so pleased to work with someone who took the time to understand our needs and goals as we moved after 16 years of living there.

From day one, you were focused on using your knowledge, resources and understanding of the local real estate market to help sell our home. You worked side by side with us through every step of the process and made an experience that we thought would be stressful so much easier than we could have imagined. Your attention and responsiveness to our questions and concerns was amazing – your communication was better than any realtor we've ever used!

Thank you for your patience, professionalism, and ability to negotiate on our behalf, which resulted in our home selling within our timeline and above our goal price.

We'll be recommending you to all our friends and co-workers – You're the best!

Thanks again,

Kristi Lowery

To:

Mr. Chuck Collins

RE/Max – Dallas Suburbs

From:

Bob and Martha McKee

Quitman, Texas

**PURCHASE OF OUR HOME**

Dear Mr. Collins,

Martha and I wanted to take the time to thank you personally for all your help in finding our new home in Quitman Texas. We had searched for a home with a small amount of acreage before, about two and a half years ago, using a realtor in the Anna Texas area that was referred to Martha. After approximately eight months and not a great deal of assistance from the realtor, we decided to remain in our Van Alstyne home.

We decide about three months ago that we would try again since we still had a desire to move to East Texas and be either close to or on a lake.

We contacted you concerning our desire to possibly move to East Texas and the rest is history. You set up a meeting with us where we went over what type of property and home we were looking for and the price range we wanted to be in. You took the time to listen and for us to outline our wants and expectations. Your professionalism and patience in dealing with us, sometimes on a daily basis, was greatly appreciated.

You were extremely prompt in locating properties for us to look at. We also appreciate the time you took to show us each property and describe the pros and cons of each one. We realize this took a lot of your time partly because of where we were looking, which caused it to be about a two hour trip each way for you just to get to the area we were interested in, then the additional time it took to visit each property and discuss thoroughly with us.

We also appreciated all your assistance in the negotiations on the property we finally settled on, your assistance in locating and providing pricing information for the surveyors and inspection companies as well as assisting us in scheduling these to meet closing deadlines.

In our opinion, you are the mold that every real estate company should use for their agents. We highly recommend you to anyone in search of a real estate agent. Your company is very lucky to have an employee of your caliber, caring and professionalism that always has his clients' best interests at heart.

Sincerely,

Bobby and Martha McKee

To:

Mr. Chuck Collins

RE/Max – Dallas Suburbs

From:

Bob and Martha McKee

Quitman, Texas

**SALE OF HOME IN VAN ALSTYNE TEXAS**

Dear Mr. Collins,

Martha and I wanted to take the time to thank you personally for all your help in selling our home in Van Alstyne Texas. We had attempted to sell about two and a half years ago using a local realtor that was referred to Martha. After approximately eight months and not a great deal of assistance or work from the realtor, we decided to remove our home from the market since we had only had a very limited amount of showings or interest in the property.

We decide about six months ago that we would try again since we still had a desire to move to East Texas and be either close to or on a lake.

We contacted you and set up a meeting to discuss the sale of our home. We outlined our needs which were very specific as to timelines and the sale price of our home. After discussing what was needed from us and all the specifics you and your company brought to the table, Martha and I decided you were the right fit for us to sell our home.

We simply cannot say enough about your professionalism and the manner in which you conduct yourself in dealing with not only us but the various vendors you use in assisting us in staging our home and photographing and the videography of the property to show it in the best circumstances possible to prospective buyers. Also the manner in which you marketed our home was far superior to any other realtor we have used in the past thirty years.

Thanks to your professionalism, marketing and caring, we had more showings in the first week-end our home was listed than in the eight months we had attempted to sell our home before.

In that first week-end, we had over fifteen showings which resulted in a contract and also a back-up contract on our home. Even though this occurred, you continued to schedule showings and market our property just in case the unthinkable happened to the pending contracts. Needless to say, everything worked out and our home was sold within our required timeline. Your tireless work and assistance made all this possible.

We also wish to thank you for all the assistance in the negotiations with the buyers of our home. Your guidance and tireless efforts resulted in a very successful sale within our price guidelines we set at the beginning of our journey.

In our opinion, you are the mold that every real estate company should use for their agents. We highly recommend you to anyone in search of a real estate agent. Your company is very lucky to have an employee of your caliber, caring and professionalism that always has his clients' best interests at heart.

We would highly recommend you to everyone we know or meet that needs a true professional to help them sell or buy a home.

Sincerely,

Bobby and Martha McKee

Dear Chuck,

We are writing to say thank you for all your help in the purchase of our home here in Texas. Without your willingness to devote your time to us and your knowledge of the market, I think we would still be searching.

As you know we came to Dallas on short notice with only a long weekend to search for our house. We came in on Friday morning and from then on you made us feel like we were your priority for the weekend. You were very knowledgeable about the local markets and homes in general, which we very much needed. As a result, when we found the right place we were able to move swiftly.

In addition you allowed us to drag you around the entire metroplex until we found the right neighborhood. We so much appreciate how patient you were. As importantly, you impressed us with your response to all of our calls and questions. You met our needs in every way.

Lastly we can say you were simply a pleasure to work with. We enjoyed the time spent with you. There is no doubt we will recommend you at every opportunity.

Thank you very much for giving us such a positive experience in our relocation to Dallas!

Sincerely,

Chuck and Robin Miller

To Whom It May Concern:

Chuck Collins is one of the hardest working men I have come to know. His dedication to his craft is like none other. He is a realtor of dedication, of substance and one that is devoted to his clients.

Over the period of time from us building our new home in McKinney and selling our home in Allen that we lived in for 10 years. Chuck was in constant contact with us. He attended contract meetings with the builder and consulted with us on every aspect of the building and selling of our homes. Chuck went the distance to help orchestrate a cash sale buyer, that allowed us to close on our old home and get into the new home within a short period of time.

You simply don't find that commitment today. Chuck Collins is an outstanding professional! I give Chuck Collins a 5 start rating...Because he earned it. We would highly recommend him to anyone!

Mike & Ellen Terranella



May 26, 2017

Chuck Collins  
Re/Max Dallas Suburbs  
3915 McDermott Rd., Ste. 100  
Plano, TX 75025

What a different experience it is, Chuck...  
...when working toward a successful transaction with a proficient  
and committed professional!  
Ronnie Cole, our associate, expressed great appreciation for your  
professionalism and hard work throughout the transaction. Such  
cooperation between professionals goes a long way toward  
enhancing the REALTOR® image with the public and to providing  
better service.

Thanks again,

A handwritten signature in blue ink that appears to read "Pat".

Patrick Rowland  
Vice President  
Office Manager

pr/dk

## **CHARLES L. WAKLEY, JR**

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June 18, 2016

RE/MAX Dallas Suburbs  
3915 McDermott Road, Suite 100  
Plano, TX 75025

RE: Chuck Collins

This spring when I was looking for a home, I was privileged to meet Chuck Collins and I honestly mean privileged. From the first moment I met Chuck, he made my daughter and I feel welcomed and he earnestly was concerned about what we wanted. He scheduled the appointment(s) with us regardless of the time of day or week. He came to every scheduled appointment prepared and he had done his research on the properties and neighborhoods.

Besides Chuck being prepared, he was also accommodating of what my family's needs were and he always had a great attitude. When I found a property, Chuck worked tirelessly with the owner and the owner's Realtor to get everything to my expectations.

Overall, I have been in the Mortgage Industry for over 20 years and I have never worked with a more professionally prepared and genuinely good person as Chuck Collins.

He has earned my respect and business. I will definitely be using him again and referring his services to family and friends.

Sincerely,

Charles Wakley, Jr.