## Personal Attention & Genuine Concern

Constantly in touch, email, cell, office, easy to reach your staff and obtain quick answers. Communication is key and your team has it! Don & Sonya Enfinger, Park Hills

The attention to detail, feedback, accessibility, honesty, good advise, sense of humor, your staff was very pleasant and competent. Frank & Peggy Stout, Ft. Wright

Service was "tops" and what impressed me most was how friendly everyone on you team was whenever I stopped by. Just when you think customer service and friendly people are things of the past, your staff went out of their way to make me feel important and truly cared for. Chris Bray, Villa Hills

The follow-up correspondence & important reminders "after the sale" has been extremely helpful and made us aware that when we chose Cindy B! she was not simply there for the fast dollar! Dave Tickett, Villa Hills

The communication was excellent. We knew what was happening with the house every step of the way. Every process was explained to us and you and your office made yourselves available if we hand any additional questions. Pat & Suzanne McGinn, Florence.

Cindy B! provided us with the <u>ULTIMATE SERVICE</u>, honest, aggressive, thorough, professional, attention to detail, dependable, expeditious, patient, courteous, knowledgeable, ambitious, dedicated, prompt & friendly! You cannot improve perfection! Owen & Juanita Oakes, Union

Cindy B! and her team aspect made for a much more personal touch. Clear information and communication at all times because of staff specialists, with each person able to devote full attention to each part of the entire process. It is clear that your business model is working! Mike Kabitsch, Florence.

Each and everyone at Cindy B! were professional, yet personable. When Cindy B! or one of her team called, I always felt like I was talking with a friend. Paul & Bonnie Wells, Florence